

IGF Digital – Infrastructure Overview

IGF core production systems are hosted across two providers. EMS and DAM are hosted on AWS in the Frankfurt region eu-central-1. Their databases are running on the same AWS servers in Frankfurt. CRM CMS and WATC are hosted with Infomaniak in Switzerland, including their respective databases.

1. Application Hosting

| System | Provider | Region / Country |
|-----------|------------|-----------------------------------|
| EMS / ERP | AWS | Frankfurt, Germany (eu-central-1) |
| DAM | AWS | Frankfurt, Germany (eu-central-1) |
| CRM / CMS | Infomaniak | Switzerland |
| WATC | Infomaniak | Switzerland |

2. Database Hosting

| System | Database Location |
|-----------|---------------------------------|
| EMS | On same AWS server in Frankfurt |
| DAM | On AWS server in Frankfurt |
| CRM / CMS | Infomaniak Switzerland |
| WATC | Infomaniak Switzerland |

3. Database and Storage Backup Overview

EMS

Database backups are taken periodically and uploaded to Git for versioned storage.

DAM

The primary S3 bucket and the backup S3 bucket are both located in AWS Frankfurt eu-central-1.

CRM

There is currently no automatic database backup configured. Database backups are taken manually prior to major updates.